



Raphaelswerk e.V.

Information centre at Raphaelswerk e.V. for counsellors

- Specialist counselling
- Knowledge management
- Further training

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Specialist counselling



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- Counselling topics: Emigration, return to Germany, binational couples, onward migration and return of refugees
- Individual case research for specific and country-related information
- Contacts to experts, e.g. foreign representations, legal advisors on residence law, social insurance

Examples of topics dealt with



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- Immigration and residence regulations
- Social security
- Recognition of professional and educational qualifications
- Taxes and import regulations
- Family law and international matrimonial and child custody law
- Practical questions: e.g. driving licence, schools, cost of living



From the consultation:

Return from Austria, binational



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German with third-country national husband; have lived in Austria for 4 years; he has a residence card in Austria; both have job offers in Germany/NRW

Challenge: Right of residence, visa procedure? People seeking advice have received unclear information from other agencies, as the constellation is rare; procedure drags on

Solution: Return case according to the Freedom of Movement Act: No visa to enter the country, immediate access to the labour market, no proof of German language skills

Knowledge management



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CariNet knowledge database

- Country information
- Specialist information
- Work aids
- Training documents



Further training



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Organisation of further training and professional exchange meetings:

- Country topics: Living and working in ...
- Specialist topics e.g. health insurance, mobile working, return to Germany (right of residence for non-German family members, access to social benefits)
- Exchange with other organisations, e.g. airport social services, German Welfare Council in London



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EURES network

EUropean Employment Services



EURES network



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- Network for the promotion of professional mobility between the EU, EEA and Switzerland
- Members: public employment services and organisations that promote freedom of movement
- Services for people wishing to work in another EU country and for companies wishing to recruit European specialists.
- The issue of the return of nationals is also increasingly being focussed on.

EURES Conference 2023 - Workshop Return Counselling -

What services are available for returnees?



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- Raphaelswerk and non-profit emigration counselling centres: Information and counselling
- Federal Employment Agency/ZAV (Customer Centre): Information and counselling, jobseeker registration prior to return, web tutorials
- Local employment agency: Unemployment registration, benefits counselling
- Make it in Germany: Infoportal



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